



## PBNI Disclosure Log - Response to Request

Request Reference: 023.22.17 Date of Request: 19 April 2017 Date of Response: 25 April 2017

## Request

Q. I would like the support plan/care-plan template you use when working with Offenders?

## Response

PBNI does not hold or use any documents/templates as referenced. If, in the course of supervision of an offender, specific social care issues come to light, PBNI will contact the relevant agency (such as Health and Social Care Trusts) and may make a referral to that agency.

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications

If you are unhappy with the way PBNI has handled your request, you may ask for an internal review using our complaints procedure. A copy of our <u>complaints procedure</u> is available on our website <u>www.pbni.org.uk.</u>
If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Please note that PBNI publishes responses to requests for information on its website where we believe there may be a wider public interest. If requests are published they are anonymised i.e. details of the requester are not published.