

PBNI Disclosure Log – Response to Request

Request Reference: 023.04.01
 Date of Request: 26 April 2023
 Date of Response: 22 May 2023

Request

Under the Freedom of Information Act, I would like to request the following information:

1. The duration of time utilising cloud infrastructure.
2. The criteria used to choose a cloud provider.
3. The percentage of infrastructures employing cloud services.
4. The supplier of cloud infrastructures used. (AWS/Oracle/Azure etc.)
5. Case studies highlighting the successful implementation of the 'Cloud-first' strategy.
6. The uptime of the cloud infrastructure.
7. The annual budget over the last five years for IT-managed services
8. Please provide the percentage spent on cloud-managed services.

Response

Request: 1, 2, 3, 4, 5, 6 and 8

Response: The Department of Finance (DOF) manage the infrastructure for The Probation Board for Northern Ireland. You will need to contact them to respond to those requests.

Request 7: The annual budget over the last five years for IT-managed services.

Response: Please see the table below for the breakdown of the IT managed service costs for the last five years.

<i>IT Managed Services</i>						
	18.19	19.20	20.21	21.22	22.23	Total
	£	£	£	£	£	£
IT Assist	0	396,877	869,366	892,517	1,033,871	3,192,631
Account NI	117,600	117,600	117,600	117,600	117,600	588,000
Total	117,600	514,477	986,966	1,010,117	1,151,471	3,780,631
<i>** figures include VAT</i>						

If you have any queries about this letter, or if you feel I have misinterpreted your request please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the way PBNI has handled your request, you may ask for an internal review using our complaints procedure. A copy of our [complaints procedure](#) is available on our website www.pbni.org.uk.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Please note that PBNI publishes responses to requests for information on its website where we believe there may be a wider public interest. If requests are published they are anonymised i.e. details of the requester are not published.