



PBNI Disclosure Log – Response to Request

Request Reference: 024.10.08

Date of Request: 11 October 2024

Date of Response: 16 October 2024

Request

Dear Probation Board for Northern Ireland,

The information that we require is as follows:

- 1) Do you use a social media management platform?
- 2) If so, what tools do you use?
- 3) What is your annual spend on a Social media management tool?
- 4) What dates does your contract with your current supplier end (month & year)?
- 5)Do you use a social listening / media monitoring platform?
- 6) If so, what tools do you use?
- 7) What is your annual spend on a social listening / media monitoring tool?
- 8) What dates does your contract with your current supplier end (month & year)
- 9) Who is the senior person responsible for managing these contracts?

Response

The Probation Board for Northern Ireland does not use any social media management tools.

- Do you use a social media management platform?
 n/a
- 2) If so, what tools do you use?
- 3) What is your annual spend on a Social media management tool? n/a
- 4) What dates does your contract with your current supplier end (month & year)? n/a
- 5) Do you use a social listening / media monitoring platform?
- 6) If so, what tools do you use?
- 7) What is your annual spend on a social listening / media monitoring tool? n/a
- 8) What dates does your contract with your current supplier end (month & year) n/a
- 9) Who is the senior person responsible for managing these contracts? n/a

If you have any queries about this letter, or if you feel I have misinterpreted your request please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the way PBNI has handled your request, you may ask for an internal review using our complaints procedure. A copy of our <u>complaints procedure</u> is available on our website <u>www.pbni.org.uk</u>.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House,

Water

Lane,

Wilmslow,

Cheshire,

SK9 5AF.

Please note that PBNI publishes responses to requests for information on its website where we believe there may be a wider public interest. If requests are published they are anonymised i.e. details of the requester are not published.